Chad Koslovsky

Find the cause. Restore the work. Improve the next response.

Milliken, Colorado · chad@koslovsky.xyz

IT Support Engineer II, Ops Tech Solutions (OTS) | Amazon

View my interactive resume and work: https://amazon.koslovsky.xyz

01 PROFILE

I like the operational work where troubleshooting and engineering meet: finding the real cause, restoring service and building tools that make the next incident easier to handle. My background combines NOC escalation, managed-services support and hands-on client systems ownership.

02 EXPERIENCE

Founder / Product Engineer / Systems Lead · Technomancy IT LLC | Present

Own client systems, application delivery and direct on-call support, carrying problems from investigation through implementation and operation.

Implemented Windows Server, Active Directory and VPN access during Excell's legacy server, endpoint and network modernization; build tooling that connects support with operational context.

Senior Systems Engineer / Datacenter Architect · Front Range Internet Inc. | 2015-2020

Ran the NOC, handled engineering escalations and built tools for NOC and DevOps teams supporting hosting, server and colocation customers, with extensive Docker and substantial AWS work.

Migrated workloads from Hyper-V and VMware ESXi into Docker and Kubernetes, ran SOC 1/SOC 2 audits and later held sole systems-engineering responsibility for about a year.

Systems / Software Engineer · Office Evolution | 2014-2015

Connected CRM, provisioning, onboarding and service operations through centralized applications across locations.

Worked with the CEO and CIO to connect business needs with the systems supporting staff and customer workflows.

Network & Systems Engineer · PlumChoice / Everon | 2012-2014

Engineered and supported business networks, systems and endpoints in a managed-services environment, working directly with owners and end users.

Provided monitoring, on-call troubleshooting and recovery, built diagnostic tooling and delivered antivirus services for client machines.

Infrastructure and Systems Focal · IBM | 2010-2012

Operated shared enterprise infrastructure and coordinated changes, incidents and escalations across application, infrastructure and vendor teams.

Automated audit and backup workflows and managed virtualization test labs and hosted desktop platforms.

03 SELECTED WORK

Excell Services | Systems modernization under real constraints · Technomancy IT client, Wray, Colorado

Modernized legacy servers, employee computers and networks, implementing Windows Server, Active Directory and VPN connectivity for corporate users.

Helped bring a satellite location online and secured a one-time $15,000 CenturyLink refund after finding wasted network costs.

Technomancy platform | Operational tools and recovery · Own practice and client-operations product

Built a TypeScript/PostgreSQL operations platform connecting tickets, customer records and infrastructure telemetry to the context needed for support.

Release tooling records Git-derived image identity and checks container/public HTTP health; separate tooling checks a backup checksum and restores into disposable PostgreSQL.

04 CAPABILITIES

Windows / Linux / macOS support / Windows Server / Active Directory · Networking / DNS / VPN / endpoint protection / incident response · PowerShell / Bash / TypeScript / Python / operational tooling · AWS / VMware ESXi / Hyper-V / Docker / recovery verification

LinkedIn: https://www.linkedin.com/in/chadkoslovsky

GitHub: https://github.com/Ravonus

Technomancy platform overview: https://technomancy.it/#platform

Kerf framework preview: https://kerfjs.netlify.app/